

Statement of purpose

Health and Social Care Act 2008

Part 2

Aims and objectives

Please read the guidance document *Statement of purpose: Guidance for providers*.

Aims and objectives

What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

TRICURO Ltd brings together adult provider services from three local councils to create a county wide Local Authority Trading Company, it is the first of it's kind in the United Kingdom. The three local councils will hold 100% shares in Tricuro and exercise their responsibilities & control through an Executive Share Holder Group. It is anticipated that local communities will benefit from, greater choice, better value for money, service continuity, easier access & long term stability.

The regulated services provided by Tricuro Limited include: Residential Care Homes & Care Homes With Nursing, Shared Lives Schemes, Reablement Services and a service that provides Interim care, respite and rehabilitation, these are complemented by other services within the company which are, Catering Services, Day Services, Community Employment schemes, Supported accommodation and a Support Time and Recovery team.

Tricuro Limited's aim (mission) is: To be the provider and employer of choice delivering a range of high quality personal care and support services to adults in Bournemouth, Poole and Dorset. We will put families, carers and people at the centre of everything we do.

Our aim is supported and underpinned by core values which the company has developed:-

Empowering

Welcoming

Inclusive

Trustworthy

Innovative

Tricuro Limited ensures that it's regulated services are well led and that they are managed by individuals with both appropriate experience and qualifications to support clients of the service and the staff teams. Senior Managers are prominent and visit services, ensuring there are opportunities for clients or staff members to meet with them. Managers will continue to be supported by Human Resources, Health & Safety, Learning & Development and Finance teams

Staff are trained to ensure clients are supported to make choices and take positive risks to maximise individuals potential, but are protected from abuse and avoidable harm. We will work closely with other statutory agencies and adhere to the pan dorset multi agency safeguarding policy in all service settings. Some of our other services already support those agencies when specialist input such as nutrition and hydration advice and practical support is sought from our Catering Solutions Team.

To ensure Tricuro Limited's services are effective, staff at all levels & professions are supported through regular staff meetings, supervision and personal development plans, which enable training needs to be identified and delivered by working closely with training providers. Input from relevant professionals to meet individual needs is always sought at an early stage within our services.

Tricuro Limited aims to provide responsive services, by identifying the persons individual needs with them and understanding the outcomes which are important for them from the outset. Care plans are regularly updated and reviewed, where appropriate capacity/best interest decisions are carefully considered and recorded for the individual. Admissions to Tricuro Limited's services are only made once the assessment has been completed and the registered manager is able to confirm the service can meet the needs/outcomes identified for the individual.

Tricuro Limited staff are supported to ensure they understand how to treat people in a person centred, respectful and caring way. Feedback from service users and their relatives is continuously sought informally & also through formal quality assurance monitoring. We collect compliments and monitor complaints so that lessons can be learnt from and shared across the company to ensure improvements are made.

In addition to making services available to more people, Tricuro Limited's agreements with the Executive Share Holder Group will enable additional income generated to be reinvested in it's services.

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