

# Statement of purpose

Health and Social Care Act 2008

## Part 3

Location(s), and

- the people who use the service there
- their service type(s)
- their regulated activity(ies)

Fill in a separate part 3 for each location

The information below is for location no.:	12	of a total of:	14	locations
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<b>Name of location</b>	Reablement Care Service
<b>Address</b>	Wallisdown Heights 121 Canford Avenue Bournemouth
<b>Postcode</b>	BH11 8SH
<b>Telephone</b>	01202 857321
<b>Email</b>	karen.churchill@tricuro.co.uk

**Description of the location**

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

The Reablement Care Service provides services to adults; these include all adults aged 18+, people with physical disability, people with sensory loss including dual sensory impairment, people with mental health problems, people with learning disabilities, people with dementia.

The services are provided by a qualified and experienced workforce and includes some or all of those listed;

- Personal Care including the use of hoists and other equipment as assessed.
- Supporting and assisting with medication
- Empowering and promoting independence following joint Adult Social Care / Occupational Therapy assessment.

The provision includes a Mobile Nights Service, which is transferring to the service in Spring 2018, and has been designed to bridge the gap between domiciliary daytime services and the provision of waking or sleeping night care. There are a wide range of situations where a person will need planned or emergency assistance at night, but where these needs are moderate or do not require continuous care throughout the night, mobile nights can be utilised to fulfil these needs and works to prevent unnecessary hospital admission.

The Mobile Nights Service is closely allied with the Councils Out of Hours Service and operated by Tricuro staff, working in pairs, who visit clients in their own homes.

The team is made up of 1 Reablement Care Manager, 1 Deputy Reablement Care Manager , and the following staff: Reablement Officers, Home Care Assistants (Mobile Nights) and Reablement Assistants.

The Reablement Care Manager is responsible for the day to day operations of Reablement Care Service and Mobile Nights and works from the local Adult Social Care office based at Wallisdown Heights. The Reablement Officers and the care workers operate from the Adult Social Care office, and also utilise various satellite bases within the Borough, where they monitor, supervise and support staff.

All Reablement Care staff who provide care to individuals are qualified to a minimum of NVQ level 2 certificate in Health and Social Care, or are working towards this.

All Reablement Officers are qualified to a minimum of NVQ level 3 certificate in Health and Social Care or NVQ level 3 certificate in Management or are working towards this.

The Reablement Care Manager (Registered Manager) has an NVQ level 5 Diploma in Management.

Staff training is highly promoted and all staff have induction programmes, including inhouse inductions and attend required training with updates.

**No of approved places / overnight beds (not NHS)**

n/a

**CQC service user bands**

The people that will use this location ('The whole population' means everyone).

Adults aged 18-65	<input checked="" type="checkbox"/>	Adults aged 65+	<input checked="" type="checkbox"/>	
Mental health	<input checked="" type="checkbox"/>	Sensory impairment	<input checked="" type="checkbox"/>	
Physical disability	<input checked="" type="checkbox"/>	People detained under the Mental Health Act	<input type="checkbox"/>	
Dementia	<input checked="" type="checkbox"/>	People who misuse drugs or alcohol	<input checked="" type="checkbox"/>	
People with an eating disorder	<input checked="" type="checkbox"/>	Learning difficulties or autistic disorder	<input checked="" type="checkbox"/>	
Children aged 0 – 3 years	<input type="checkbox"/>	Children aged 4-12	<input type="checkbox"/>	Children aged 13-18 <input type="checkbox"/>
The whole population	<input type="checkbox"/>	Other (please specify below)	<input type="checkbox"/>	

Domiciliary Care and Reablement provided to people in their own homes in the community not at this location.

<b>The CQC service type(s) provided at this location</b>	
Acute services (ACS)	<input type="checkbox"/>
Prison healthcare services (PHS)	<input type="checkbox"/>
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	<input type="checkbox"/>
Hospice services (HPS)	<input type="checkbox"/>
Rehabilitation services (RHS)	<input type="checkbox"/>
Long-term conditions services (LTC)	<input type="checkbox"/>
Residential substance misuse treatment and/or rehabilitation service (RSM)	<input type="checkbox"/>
Hyperbaric chamber (HBC)	<input type="checkbox"/>
Community healthcare service (CHC)	<input type="checkbox"/>
Community-based services for people with mental health needs (MHC)	<input type="checkbox"/>
Community-based services for people with a learning disability (LDC)	<input type="checkbox"/>
Community-based services for people who misuse substances (SMC)	<input type="checkbox"/>
Urgent care services (UCS)	<input type="checkbox"/>
Doctors consultation service (DCS)	<input type="checkbox"/>
Doctors treatment service (DTS)	<input type="checkbox"/>
Mobile doctor service (MBS)	<input type="checkbox"/>
Dental service (DEN)	<input type="checkbox"/>
Diagnostic and or screening service (DSS)	<input type="checkbox"/>
Care home service without nursing (CHS)	<input type="checkbox"/>
Care home service with nursing (CHN)	<input type="checkbox"/>
Specialist college service (SPC)	<input type="checkbox"/>
Domiciliary care service (DCC)	<input checked="" type="checkbox"/>
Supported living service (SLS)	<input type="checkbox"/>
Shared Lives (SHL)	<input type="checkbox"/>
Extra Care housing services (EXC)	<input type="checkbox"/>
Ambulance service (AMB)	<input type="checkbox"/>
Remote clinical advice service (RCA)	<input type="checkbox"/>
Blood and Transplant service (BTS)	<input type="checkbox"/>

<b>Regulated activity(ies) carried on at this location</b>		
Personal care	<input checked="" type="checkbox"/>	
Registered Manager(s) for this regulated activity: Karen Tracy Churchill		
Accommodation for persons who require nursing or personal care	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Assessment or medical treatment for persons detained under the Mental Health Act	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Surgical procedures	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Diagnostic and screening procedures	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Management of supply of blood and blood derived products etc	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Termination of pregnancies	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Services in slimming clinics	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Nursing care	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Family planning service	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		