

Statement of purpose

Health and Social Care Act 2008

Part 3

Location(s), and

- the people who use the service there
- their service type(s)
- their regulated activity(ies)

Fill in a separate part 3 for each location

The information below is for location no.:	4	of a total of:	14	locations
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Name of location	Avon View
Address	Loring Road Christchurch Dorset
Postcode	BH23 2GZ
Telephone	01202 485170
Email	a.m.elliott@tricuro.co.uk

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Avon View is a purpose built residential and nursing home which aims to provide care for people over the age of 65, but may consider admission of a person under 65 if a thorough assessment supports this and enables the Registered Manager to confirm the home can meet the individuals needs/outcomes. The home is set in pleasant grounds, we are about a mile from the ancient market town of Christchurch close to local shops and public transport.

The home has accommodation for 81 service users:-

- 20 special care beds for people who are diagnosed with dementia (which are in a secure environment)
- 36 beds for frail elderly people.
- 25 beds for requiring nursing /palliative care.

The accommodation is arranged over three floors, with lift and stair access to each floor. All bedrooms are single rooms measuring approximately 14 square meters, with en suite toilets and shower rooms fitted to meet residents needs. 25 of the bedrooms are fitted with overhead hoists and there is a varied supply of moving and handling equipment as well as pressure relieving mattresses to meet our residents needs.

There is a large assisted bathroom, with a specialist bath and overhead hoist on each floor. Communal televisions are available in each lounge and each bedroom is equipped with an aerial socket and computer sockets. The home has Wi-Fi.

There are three separate secure gardens, one with a summer house, and another has a fish pond. The garden is landscaped to provide secluded and secure areas, which provide a safe and pleasant environment in which to sit or take short walks.

All staff are trained to a high standard. A high percentage of the care staff have achieved the NVQ 2 in Health and Social Care. Currently there are a number of care staff working towards their Level 3 diplomas in Health and Social Care. The registered nurses in the care home have up-to-date clinical skills. The home ensures there are the correct number of staff on duty to provide the appropriate care to the residents. The home works closely with other professionals in the care sector such as General Practitioners, Community nurses, In reach, Psychiatric nurses, dieticians and the home employs an Occupational Therapist.

There are three activities officers who cover the home every day of the week providing through consultation with the residents, a varied programme of activities including arts and crafts including outside entertainment trips to the local area twice a week, baking, quizzes, board games and bingo. The home celebrates residents birthdays and other special occasions. Church services are held each Sunday by local churches and we aim to meet any religious and cultural needs.

The staff at Avon View work closely with residents, carers and other professionals to create an individual person centred care plan for each person. The care plans are regularly monitored and reviewed by an allocated keyworker.

Visitors are always welcome and we like them to feel that they can visit at any time. An ensuite guest bedroom is provided should a relative need to remain in the home overnight.

Avon View has Gold Standards Framework accreditation for end of life care. This enables our residents to remain at Avon View until the end of their life if that is their preferred choice.

No of approved places / overnight beds (not NHS)	81
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CQC service user bands				
The people that will use this location ('The whole population' means everyone).				
Adults aged 18-65	<input checked="" type="checkbox"/>	Adults aged 65+	<input checked="" type="checkbox"/>	
Mental health	<input checked="" type="checkbox"/>	Sensory impairment	<input checked="" type="checkbox"/>	
Physical disability	<input checked="" type="checkbox"/>	People detained under the Mental Health Act	<input type="checkbox"/>	
Dementia	<input checked="" type="checkbox"/>	People who misuse drugs or alcohol	<input type="checkbox"/>	
People with an eating disorder	<input type="checkbox"/>	Learning difficulties or autistic disorder	<input type="checkbox"/>	
Children aged 0 – 3 years	<input type="checkbox"/>	Children aged 4-12	<input type="checkbox"/>	Children aged 13-18 <input type="checkbox"/>
The whole population	<input type="checkbox"/>	Other (please specify below)	<input type="checkbox"/>	

The CQC service type(s) provided at this location	
Acute services (ACS)	<input type="checkbox"/>
Prison healthcare services (PHS)	<input type="checkbox"/>
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	<input type="checkbox"/>
Hospice services (HPS)	<input type="checkbox"/>
Rehabilitation services (RHS)	<input type="checkbox"/>
Long-term conditions services (LTC)	<input type="checkbox"/>
Residential substance misuse treatment and/or rehabilitation service (RSM)	<input type="checkbox"/>
Hyperbaric chamber (HBC)	<input type="checkbox"/>
Community healthcare service (CHC)	<input type="checkbox"/>
Community-based services for people with mental health needs (MHC)	<input type="checkbox"/>
Community-based services for people with a learning disability (LDC)	<input type="checkbox"/>
Community-based services for people who misuse substances (SMC)	<input type="checkbox"/>
Urgent care services (UCS)	<input type="checkbox"/>
Doctors consultation service (DCS)	<input type="checkbox"/>
Doctors treatment service (DTS)	<input type="checkbox"/>
Mobile doctor service (MBS)	<input type="checkbox"/>
Dental service (DEN)	<input type="checkbox"/>
Diagnostic and or screening service (DSS)	<input type="checkbox"/>
Care home service without nursing (CHS)	<input type="checkbox"/>
Care home service with nursing (CHN)	<input checked="" type="checkbox"/>
Specialist college service (SPC)	<input type="checkbox"/>
Domiciliary care service (DCC)	<input type="checkbox"/>
Supported living service (SLS)	<input type="checkbox"/>
Shared Lives (SHL)	<input type="checkbox"/>
Extra Care housing services (EXC)	<input type="checkbox"/>
Ambulance service (AMB)	<input type="checkbox"/>
Remote clinical advice service (RCA)	<input type="checkbox"/>
Blood and Transplant service (BTS)	<input type="checkbox"/>

Regulated activity(ies) carried on at this location		
Personal care	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care	<input checked="" type="checkbox"/>	
Registered Manager(s) for this regulated activity: Amanda Elliott		
Accommodation for persons who require treatment for substance abuse	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	<input checked="" type="checkbox"/>	
Registered Manager(s) for this regulated activity: Amanda Elliott		
Assessment or medical treatment for persons detained under the Mental Health Act	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Surgical procedures	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Diagnostic and screening procedures	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Management of supply of blood and blood derived products etc	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Termination of pregnancies	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Services in slimming clinics	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Nursing care	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Family planning service	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		